



Fountain Bowl

October 5, 1995

Tom Hale
International Merchant Services, Inc.
805 Forest Ridge, Suite 102
Bedford, TX 76022

Dear Tom:

I want you to know that we are very pleased with the ATM machine your company has installed at Fountain Bowl. It certainly has made it much easier and more convenient for our customers to get cash when they are at our center.

Having this ready cash available has also helped our accounting department by dealing with less bad checks than before.

In the past, if a non-league customer wanted to bowl and did not have enough cash it was almost impossible for them to bowl because of our reluctance to accept checks from non-league bowlers. But since we have installed the new ATM machine, all customers now have access to cash with their bank debit cards.

Being able to get more cash at a moments notice has also helped other areas of our bowling center by letting customers have more money to spend on non-bowling items.

I believe if you talk to our customers here at Fountain Bowl you would find that they really like the fact that they can get cash anytime they want in a very non-personal way.

Sincerely,

David J. Osborn
V.P. of Operations